

## Customer Satisfaction Survey Form

We hope you are pleased with the service that you have already received from V2 Consulting Limited. It is our aim to provide the most helpful and comprehensive service possible. To help us, please would you complete this short questionnaire? Your comments will be treated as fully confidential.

<b>Name</b>	
<b>Organisation/Company</b>	
<b>V2 Consulting Limited. Examiner / Invigilator</b>	
<b>Date</b>	
<b>Certificate Number</b>	

***Please answer the following questions by rating the level of service you received***

		Excellent	Good	Average	Below Average	Poor	N/A
1	Initial or ongoing contact with V2 Consulting Limited						
2	Your experience of our website						
3	Process of obtaining a quotation						
4	Level of information provided prior to your examination						
5	Knowledge, professionalism and attitude of Examiner / Invigilator						
6	Overall certification experience						

Would you recommend V2 Consulting Limited to another candidate?    Yes     No

We always welcome your views, including ideas on how we can improve our services. If you have any further comments, please note them here:

You may use my comments in your marketing materials

**THANK YOU FOR TAKING THE TIME TO COMPLETE THIS QUESTIONNAIRE.**

Please return to:

Email : [info@icp-cert.org](mailto:info@icp-cert.org)